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# Program Successes

For the Year Ending June 30, 2010

The programs of Walker's Point Youth & Family Center served a record 741 youth with face-to-face services, including 270 youth to whom we provided either emergency shelter and/or transitional housing.

## Safe Exit from Emergency Shelter & Transitional Supportive Housing

- **91%** of youth at discharge from these two shelters/housing programs returned home or went to/were already in a safe and acceptable alternative home.

## Runaway & Teen Crisis Program

- **87%** of resident youth self-reported in a user survey administered at discharge that they felt better able to cope with the problems that caused them to seek services.
- **81%** of resident youth surveyed at discharge stated that they would return if problems persisted.
- **84%** of all youth provided in-depth street outreach services made positive behavioral or situational changes reducing their risk for sexual abuse and exploitation (based on staff evaluation using a risk assessment tool).

## Transitional & Supportive Housing Program

- **85%** of residents made progress on their counseling goals (as assessed by staff at time of discharge).
- **82%** had made progress on their educational goals by the time they left the program.
- **64%** of youth ages 18-21 years old had made progress on their work goals and were in paid employment at time of discharge.

## Family Support & Empowerment Program

- Between the beginning and end of the Nurturing Program group series, participant results on the test measures showed that **93%** of both parents and teens increased their scores reflecting gains in nurturing parenting concepts and/or skills.

### Comments From Participants

***"I feel that this place changes the lives of youth ... Thanks for everything!" – "It was good to come here and feel great about myself. Not bad." – "We could finally sit down and listen to each other and work out the problems."***

*– Runaway Program Resident Teens*

***"It was a good respite for me and my son, and counseling helped my son."***

*– Runaway Program Parent Participant*

***"I just want everyone to know how thankful I am ... I'll never forget it."***

*– Transitional Living Program Resident*

***"I've realized I'm not the only one with problems, whether with friends or family. I've learned to communicate more with people, and really listen and understand others when they are speaking."***

*– Nurturing Program Teen Participant*